LCUSD Instructional Technology
Service and Warranty Information[1]

NEC *Laptop* Versa 2530/ES   http://www.nec.com[2]
Model No: PC-6580-41703   Serial No[3]: _____
Tech Support: (800) 632-4525 (Option 2)   Registration No[4]: _____
Warranty: (800) 632-4525 (Option 2)   Expiration Date: _____

NEC *Desktop* PowerMate P2200M   http://www.nec.com
Model No: PM-2530-24874CE   Serial No: _____
Tech Support: (800) 632-4525 (Option 2)   Serial No: _____
Warranty: (800) 632-4525 (Option 2)   Serial No: _____

Dell *Desktop or Tower*   http://www.dell.com
Model No: OptiPlex GX1   Service Tag No: _____
Tech Support: (800) 234-1490   Service Tag No: _____

HP Deskjet 820Cse Printer   http://www.hp.com
Model No: Deskjet 820C   Serial No: _____
Tech Support: (208) 323-2551   Warranty: (800) 336-9885 [Education-CompUSA]

Microsoft Office 97   http://www.microsoft.com
Tech Support: (425) 635-7056   Product ID[5]: _____

Zenith TV   http://www.zenith.com
Model: H3541DT   Serial No: _____
Customer Service: (888) 865-3026

Panasonic VCR   http://www.panasonic.com
Model: PV-7400   Serial No: _____
Customer Service: (201) 348-9090

Macintosh Computer   http://www.apple.com
Tech Support: (800) 500-7078   Serial No: _____

Other Technologies & Unresolved Issues   http://www.lcusd.net/Techsupport/
Computer Trouble Report Form (on the back)

Incident Transaction Number: _____
When you report a problem to a help-desk, you will receive a transaction number (sometimes called a case or incident number). Record this number and notify the school secretary. The secretary needs to know where to direct the technician when he or she arrives at the school.

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[1] Call the manufacturer directly for technical problems. The district has invested in extended warranties for the NEC computers and HP printers. The district can NOT support everyone's individual technical problems and is relying on you to get your own support whenever possible. Thanks for understanding.
[2] You can find updated information and software at the manufacturer's home page.
[3] When you call for technical support, you must provide the serial number. It is recommended that you write the serial numbers for your equipment in the spaces provided.
[4] A sticker will be provided to attach to your laptop with the Ultra Care registration number on it. Until then you can call Ben at ext. 333 or Jeff at ext. 283 for the number and Expiration Date.
[5] To find the Product ID, launch any Office application such as Word, click on the Help menu and select About.